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**COMPANY POLICY**

## Quality Policy Statement

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|----------------|--------------------------------------------------------------------------------------|
| Policy owner   | Kevin Buchler, Founder & Managing Director, CoolPath Ltd                             |
| Applies to     | The Certified F-Gas Technician Registry and every CoolPath-facilitated accreditation |
| Effective date | August 2026                                                                          |
| Next review    | August 2027, or sooner following a material change in law, scale or activity         |

### 1. Purpose

CoolPath's product is trust. The credibility of the Certified F-Gas Technician Registry with colleges, manufacturers, distributors, government partners and end-users depends entirely on the consistency and verifiability of who is listed on it and how they got there.

### 2. Policy Statement

CoolPath is committed to treating F-Gas Category 1 qualification (or the equivalent recognised standard, including the ST0322 Level 3 apprenticeship) as the non-negotiable minimum bar for Registry listing; to keeping Registry records accurate, current and auditable; and to continuous improvement through structured mentor feedback and partner input.

### 3. Key Provisions

- No candidate is listed on the Registry without verified documentary evidence of qualification.
- Registry status is periodically re-verified, covering insurance, REFCOM-aligned standing, and any disciplinary matters raised by a network partner.
- A complaints-handling process is available to end-users, manufacturers and colleges, with a documented response timeframe.
- Registry data integrity is subject to periodic internal audit.
- Standards documentation is version-controlled, so every network partner is working from the current requirement.
- Feedback from the Lead Technician/Mentor structure and from manufacturer partners feeds directly into review of the accreditation pathway.

### 4. Roles and Responsibilities

The Founder & Managing Director is accountable for this policy and for the annual Registry data audit.

Approved and signed on behalf of CoolPath Ltd:



**Kevin Buchler**

Founder & Managing Director, CoolPath Ltd

Date: August 2026